

Cruise Sector Growth & Destination Development

Development for cruising vs. Development through cruising

*Meeresnutzung im Jahr 2025
Wirtschaftliche Chancen für Cuxhaven!?
Cuxhaven - 14th November 2008*

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Implications for sea-side destinations

- Port infrastructure requirements & destination development
- Facility utilisation vs. seasonality
- Cruise-operator concentration & negotiation power

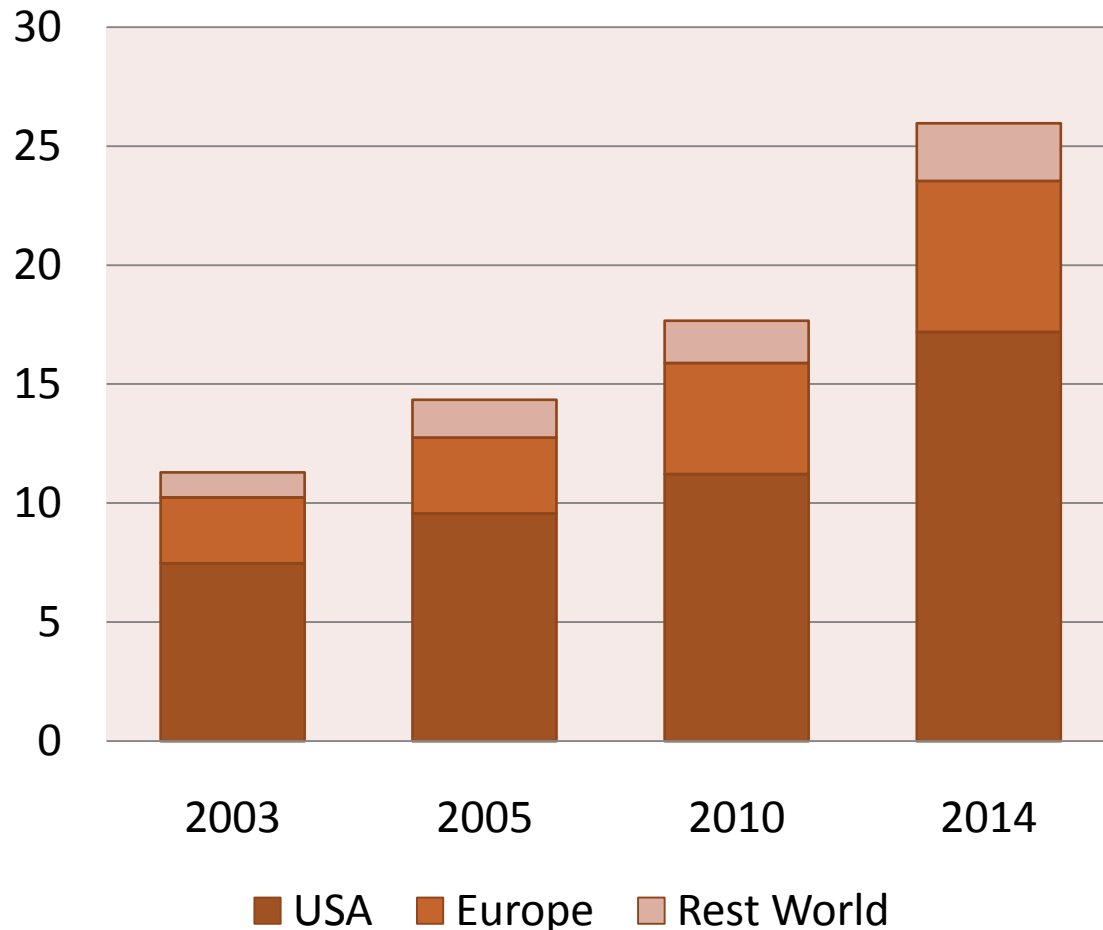
Requirements for destination development strategy

- B2B vs B2C
- Integration & complementary role of cruises for destination development
- Regional Co-opetition

Demand & supply trends

Growing passenger numbers and increasing capacities

Cruise Passengers (Million)



► Passenger Growth:

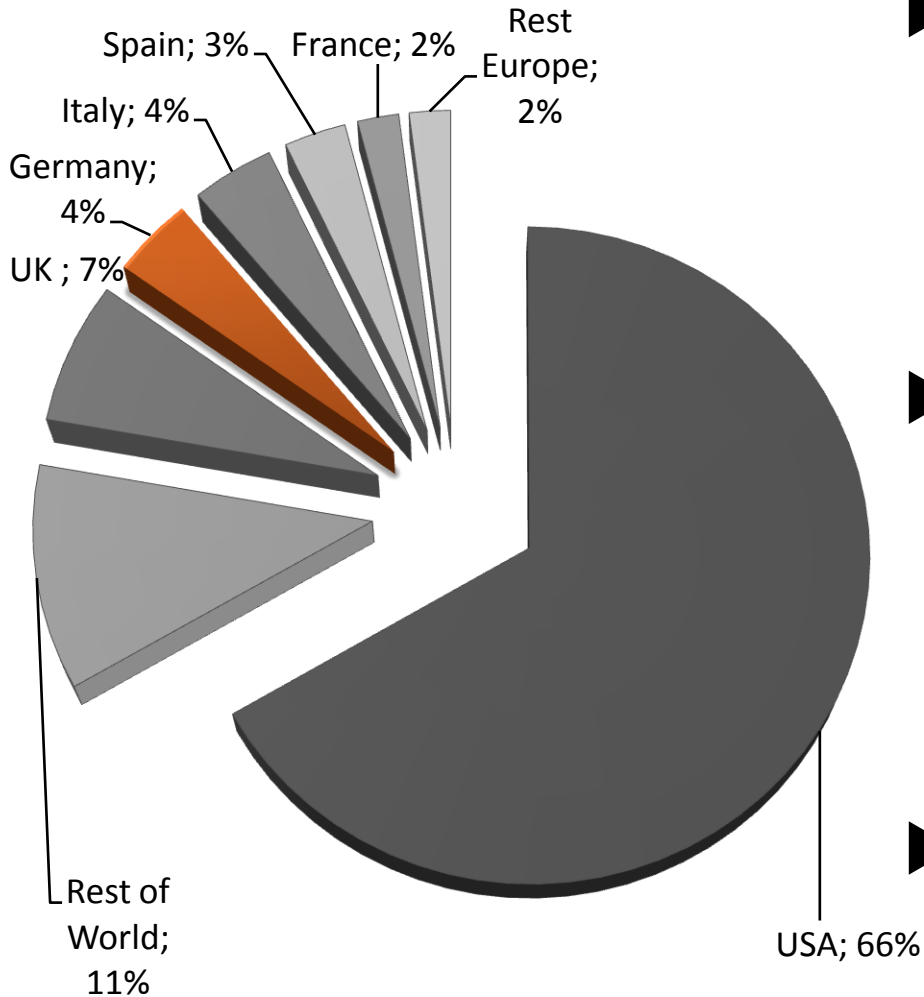
- North America \approx 6%
- Europe \approx 10%
- Rest of World \approx 7%

► Capacity Growth:

- 2005: 317.000 LBs
- 2010: 407.511 LBs
- Capacity increase of 28%
- Approx. 40% of capacity serving European source markets

Passenger characteristics

Breakdown, movements & port spending



► Europe:

- Europeans taking cruises $\approx 3.287.000$
- Pax travelling from Europe $\approx 2.839.000$
- Pax arriving at European ports $\approx 13.146.000$

► Germany:

- Germans taking cruises ≈ 639.000 (19.4%)
- Pax travelling from Germany ≈ 139.000 (4.9%)
- Pax arriving at German ports ≈ 202.000 (1.5%)

► Average passenger spending on ports:

- Approx. € 100 home ports
- Approx € 50 at visiting ports



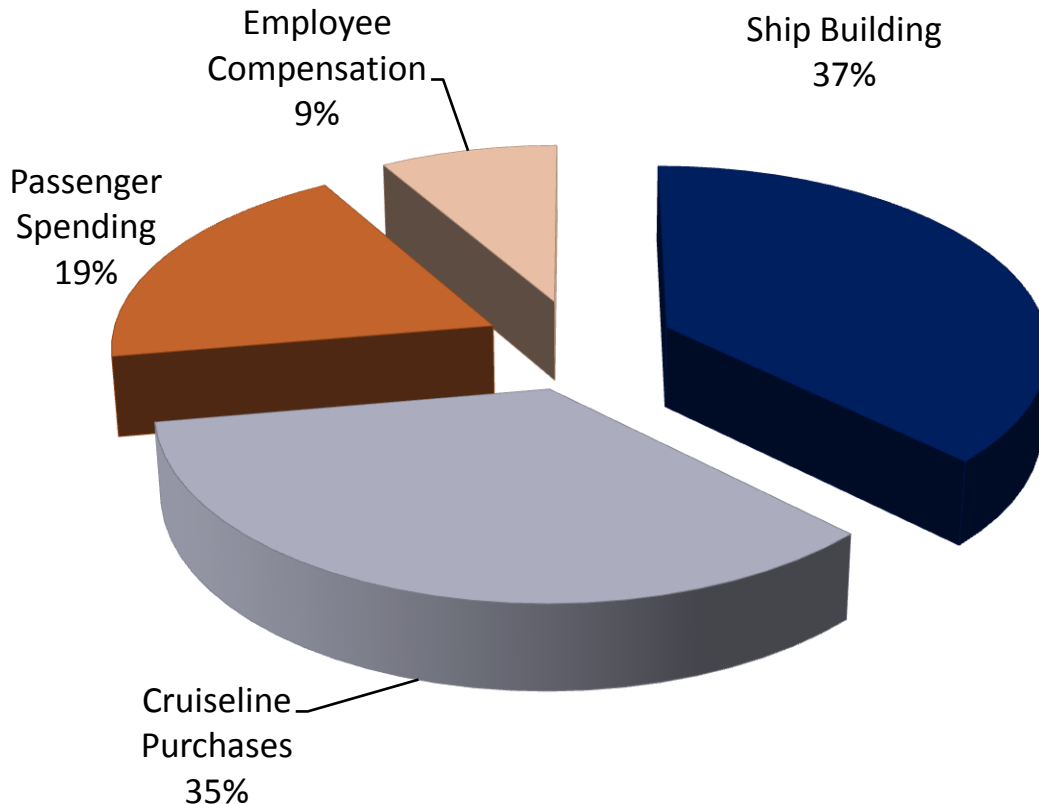
**EUROPEAN SOURCE MARKETS ARE DISCOVERING
THEIR POTENTIAL...**

**EUROPEAN DESTINATIONS ARE PROFITING FROM
THE OVERCROWDING IN THE CARIBBEAN...**

Economic impacts of cruising

Direct cruise expenditure and job creation in Europe

Direct Cruise Expenditure



► Direct cruise spending:

- 2005 ≈ € 8.3 Billion
- 2010 ≈ € 12.7 Billion
- German share = 13%

► Employment impacts:

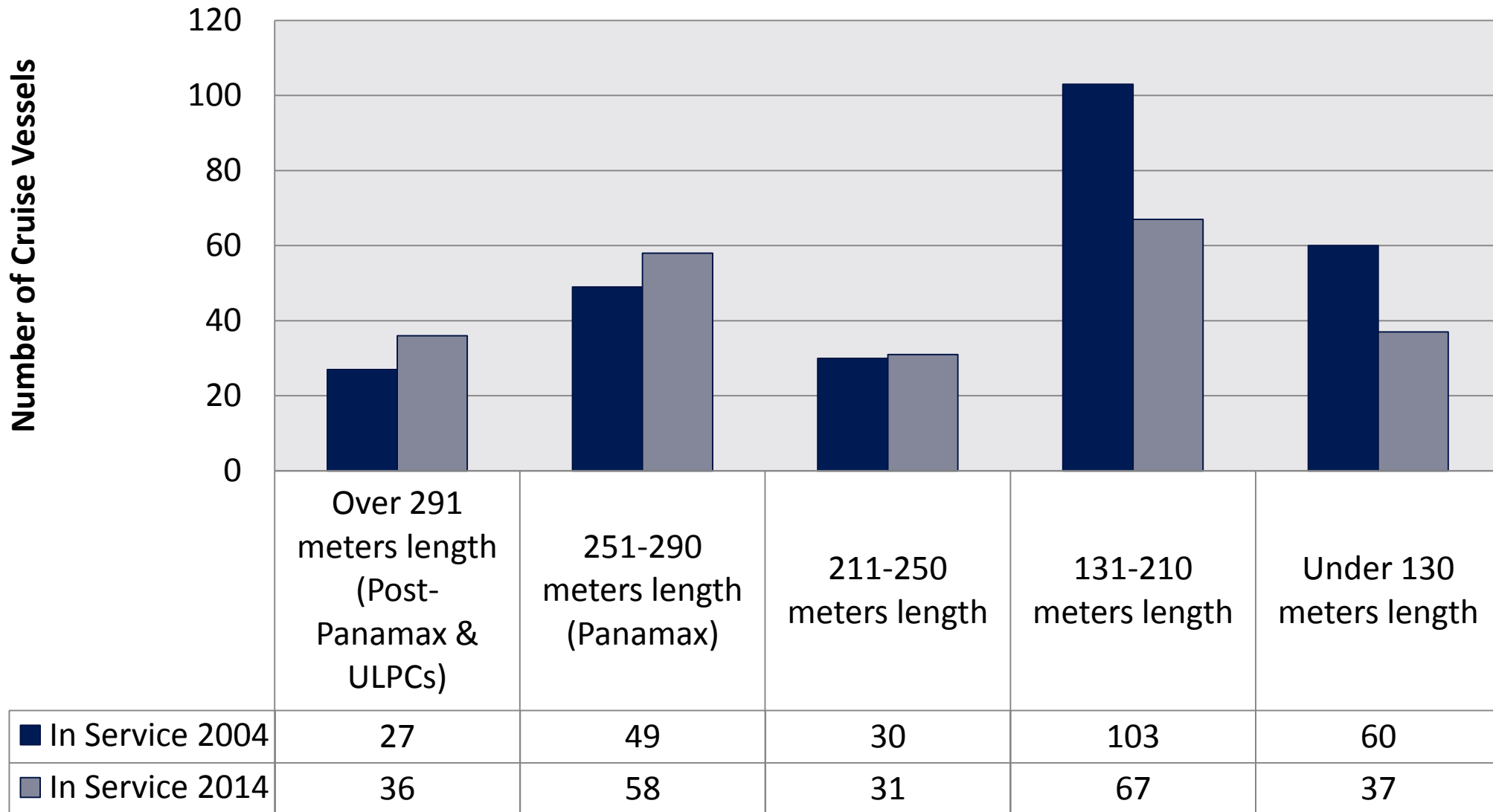
- 2005:
 - 90.104 Direct jobs
 - 97.148 Indirect Jobs
- 2010:
 - 117.000 Direct jobs
 - 123.000 Indirect Jobs
- German share = 11%

**TRADITIONALLY, GERMANY IS A LEADING SOURCE
(OUTGOING) MARKET...**

**... NOT A LEADING SUPPLIER OF INCOMING
SERVICES & FACILITIES**

Does more capacity mean more ships?

... Or fewer, bigger ships!





**PROFITING FROM THE SECTOR'S GROWTH: "WHO
IS THE MOST LUCRATIVE CUSTOMER?"**

**... IS IT CRUISE PASSENGERS? OR CRUISE
OPERATORS!!!**

Key sector trends

Capacity dev. rate > Demand dev.rate = Overcapacities & maturity?

Onboard revenue importance (share of cruise-guest wallet)

- Enabling competitive ticket prices
- Covering a challenging cost-base (e.g. Increasing energy costs, emerging standards and regulations)

Bigger cruise-ships (floating destinations)

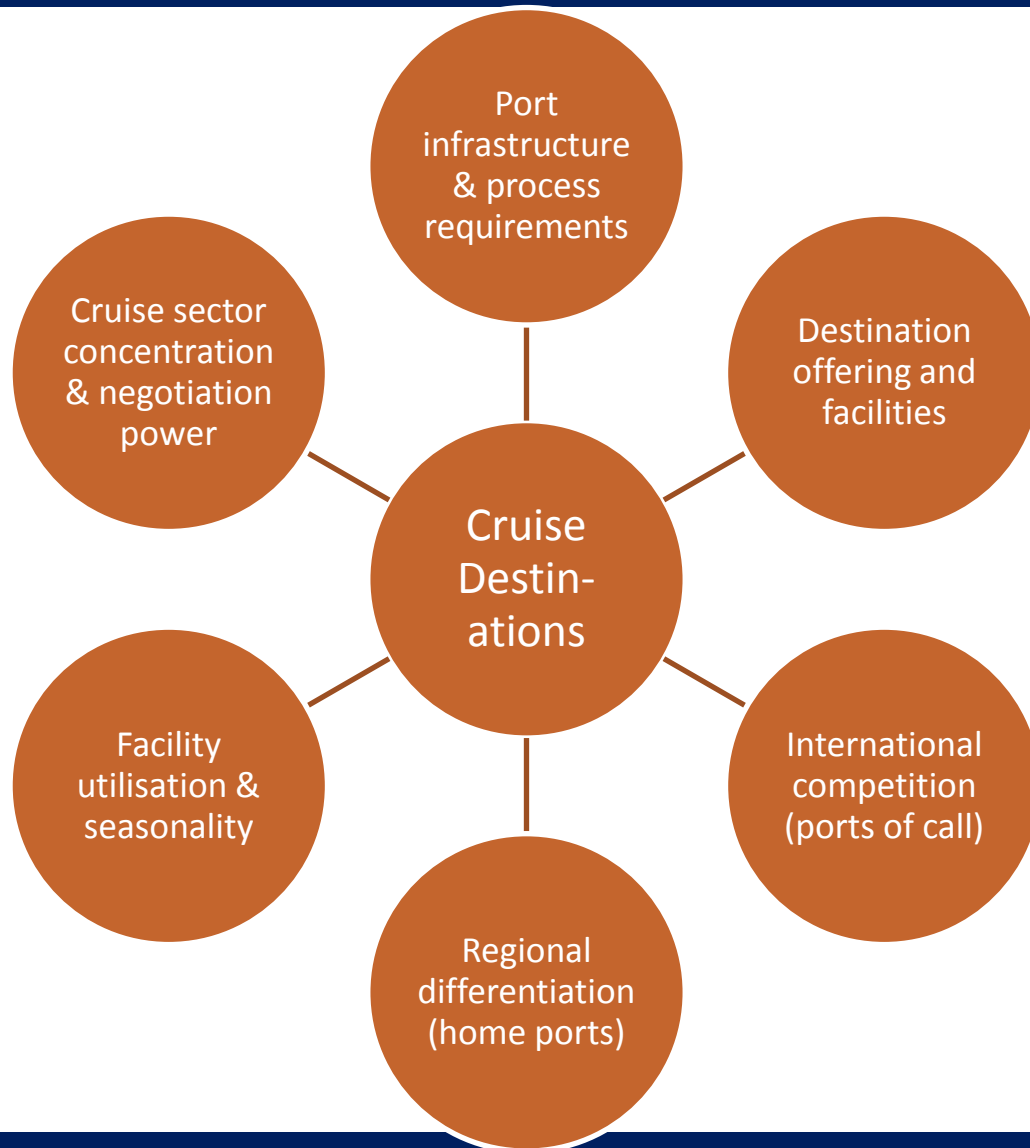
- Reduced itinerary
- Guests are forced to spend more money on board (i.e. Less at ports of call)
- Logistical challenge for ports of call (both in terms of handling and services offering at home ports)

Intensified segmentation (market granularity)


- Increased number of specialist cruise operators (together with mass cruising)
- Segmentation beyond nationality and age (e.g. Theme cruises)

Questions for ports of call / home ports

Learning from the 'Tourism past'



- ▶ Sustainable destination development?
 - Dependency on cruise operators?
 - Unique attraction point?
 - Tourism facilities & local character?
 - Overcrowding
 - Socio-cultural impacts?
- ▶ Return on investment?
 - Peak vs. off-peak facility management?
 - Negotiation power & account management?
 - Does the potential guest spending justify infrastructure expenses?



**CRUISES ARE FOLLOWING THE MASS-TOURISM
PATH...**

**... WHAT CAN WE AVOID THE POLICY MISTAKES OF
THE PAST?**

Towards a destination development strategy

Cornerstones / blueprint

